



**Victim and witness support is our priority!**

**OFFERING ASSISTANCE TO VICTIMS AND WITNESSES**



**PROVIDING SUPPORT AND TIMELY INFORMATION**



For more information, please contact:

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**Service for Victim and Witness Support**

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More information on EU funds available at:  
[www.strukturnifondovi.hr](http://www.strukturnifondovi.hr)



REPUBLIC OF CROATIA  
Ministry of Justice and Public Administration



SERVICE FOR  
VICTIM AND WITNESS SUPPORT

**VICTIM AND WITNESS SUPPORT**



Europska unija  
"Zajedno do fondova EU"



EUROPSKI STRUKTURNI  
I INVESTICIJSKI FONDovi



UČINKOVITI  
LJUDSKI  
POTENCIJALI

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[mpu.gov.hr](http://mpu.gov.hr)

## HELP, SUPPORT AND TIMELY INFORMATION

### Victims are provided with:

- information on the offender's temporary release from prison
- information on the offender's conditional and regular release from prison
- emotional support
- comprehensive information about their rights
- additional support where necessary

### Witnesses summoned through mutual legal assistance are provided with:

- emotional support
- information about their rights

### Victims and witnesses of war crimes are provided with:

- assistance in organising transport to court
- physical protection during testimony in courts

### Service for Victim and Witness Support of the Ministry of Justice and Public Administration:

- develops and enhances the victim and witness support system in Croatia
- cooperates with domestic and foreign authorities which provide support to victims and witnesses
- coordinates the work of the victim and witness support departments in courts and organises professional trainings and supervision for the departments' staff and volunteers
- coordinates the work of the Committee for Monitoring and Improvement of the Victim and Witness Support System
- finances the Network of Support and Cooperation for Victims and Witnesses of

Criminal Offences and the National Call Centre for Victims of Crime (NPC) 116 006

- cooperates with civil society organisations which promote victims' rights
- collects data and conducts research on the victim and witness support system in order to evaluate the effects of provided support

### Membership in international networks

- Victim Support Europe (VSE)
- European Network on Victims' Rights (ENVR)

### The Service also acts as:

- National Contact Point for victim compensation
- National Contact Point for victims of terrorism

